

Statement of Accessibility

In surveys that run by Netigate AB we want as many people as possible to be able to participate. This document describes how Netigate surveys (Respondent view) complies with the accessibility regulations, any known accessibility issues, and how you can report problems in a way, that enables us to fix them.

How accessible is website?

We know some parts of this website aren't fully accessible.

The links below lead to detailed information about the accessibility problems you may encounter in various usage situations:

Issues with usage without vision or limited vision

Issues with usage without hearing or limited hearing

Issues with usage with limited manipulation or strength

What to do if you can't access parts of this website?

If you need content from this website that is not accessible for you, but is not within the scope of the accessibility regulations as described below, please contact us

Our normal response time is 2-3 working days.

You can also contact us in the following ways:

Email: wcag@netigate.net

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or if we're not meeting the requirements of the accessibility regulations, contact us and let us know about the problem.

Enforcement procedure

The Agency for Digital Government is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint about web accessibility or your request to make content accessible, you can submit a complaint to the Agency for Digital Government.

Technical information about this website's accessibility

This website is partially compliant with the Swedish accessibility regulations, due to the non-compliances listed below.

The content described below is, in one way or another, not fully accessible.

Non-compliance with the accessibility regulations

Issues with usage without vision or limited vision

- External video/audio content. Depending on the video (or other external content) which is implemented in the survey, it might happen that the external content is not accessible.
- Netigate shows the "progress" of a survey in percentage. This fact can be confusing for people without vision or with limited vision. Therefore Netigate recommends its user to not use survey logic on a survey, that shall be 100% accessible. Consistent identification is only given when page numbers are active and no logics are implemented by the user

- We do recommend users, that use our tool, to only use the standard question types, such as radiobuttons and checkboxes when building a 100% WCAG compliant survey. Other question types like matrixes, slider or star ratings are partially not accessible.

Issues with usage without hearing or limited hearing

- External video/audio content. Depending on the video (or other external content) which is implemented in the survey, it might happen that the external content is not accessible.
- We do recommend users, that use our tool to only use the standard question types, such as radiobuttons and checkboxes when building a 100% WCAG compliant survey. Other question types like matrixes, slider or star ratings are partially not accessible

Issues with usage with limited manipulation or strength

- There is no focus indicator at all that is following the movement of the focus. There is a focus indicator shown when, for example a radio button, is activated together with a proper change of colour of the radio button from the survey. This is confusing.

Content that's not within the scope of the accessibility regulations

The content described below is not fully accessible, but is exempt in accordance with § 9 in the accessibility regulations.

- External Media implemented in surveys created with Netigate tool

How we tested this website

ETU AB has tested Netigate – Respondent view for participants.

The last assessment was made on 29 March, 2022.